

## SERVICE LEVEL AGREEMENT

This agreement is made **M/s. TalentXpert Services Private Limited** (herein called the **Company**, GSTIN: 27AAFCT6830K1ZZ, PAN: AAFCT6830K) having its registered office at 202 Sai Appex, Datta Mandir Chowk, Viman Nagar, Pune 411014 of the other part.

And

**M/s. Geeklurn HR Consulting Pvt Ltd** (herein called the **Vendor**, GSTIN:29AAJCG6095M1ZR, PAN:AAJCG6095M) having its registered office at #450, Dbs House ,26, Cunningham Road,Bengaluru, karnataka 560052 of the other part.

## BOTH THE PARTIES HEREBY AGREE AS FOLLOWS

### EFFECTIVE DATE

This agreement shall be effective from the day Vendor Joins HireXpert Partner Network and accepts the terms and condition. This agreement is effective till vendor is active part of HireXpert Partner Network and doesn't violates any rules of Partner Network.

### Rules of Partner Network

1. A partner can have a maximum of 10 candidates in a new and screened state for a job.
2. Any fake information about any candidate will disable network membership.
3. Once policy violation tickets reach a limit of 3 against a partner then membership will be disable until all violation tickets remain open.
4. If the CV rejection ratio is above 50% calculated on minimum 10 candidates then the partner will not be able to add more candidates to that job. This is to maintain the quality of candidates.
5. All candidates added to a job should get a minimum profile match score of 50%.

## Geeklurn Group of Companies

### Geeklurn India

🌐 [www.geeklurn.com](http://www.geeklurn.com)  
CIN : U80301KA2020PTC142435

### Geeklurn AI

🌐 [www.geeklurn.ai](http://www.geeklurn.ai)  
CIN : U72900KA2021PTC150198

### Geeklurn Asia

🌐 [www.geeklurn.asia](http://www.geeklurn.asia)  
UEN : 202116127E

### Geeklurn HR

🌐 [www.geeklurnhr.com](http://www.geeklurnhr.com)  
CIN : U74900KA2024PTC158419

### Address

**India** : #450, DBS Business Centre, DBS House, 26, Cunningham Road, Bengaluru, Karnataka-560052.

**Singapore** : #77, High Street, # 04-10, High Street Plaza, Singapore-179433.

### Contact Us

✉ [info@geeklurn.com](mailto:info@geeklurn.com), [info@geeklurn.asia](mailto:info@geeklurn.asia) ☎ +91 63662 34030, +65 2031637197

6. All disputes will be resolved using data available in HireXpert and for transparency data will be shared in a meeting between all concerned parties after taking permission from the owner of data.
7. New rules can be added based on suggestions and demand of our partners.
8. Existing rules can be modified based on suggestions and demand of our partners after a polling and if we got 60% votes from our partners to change a rule.

### **SCOPE OF SERVICE**

The company decides to share their requirements to vendor through HireXpert Partner Network.

Based on the requirements of Company or Company's client for various positions, Vendor will identify appropriate candidate through either any one or a combination of means such as external advertising, in house search of existing data bank and head hunting. The initial screening would be done by the Vendor. After in house assessments of the relevant skills and screening, the vendor will add the shortlisted appropriate candidates to the relevant Job on Partner Network.

### **CHARGES**

Upon selection of the candidate added by the vendor, the Company will pay for the services rendered along with the terms as follows.

1. 50% of the commission received from Company's Client plus taxes will be additional as applicable by government norms.
2. On selection, the Company will give the vendor a complete break -up of the compensation offered to enable the vendor to bill the Company (shall be kept in strict confidence).
3. All payments are to be made after deduction of the applicable tax deduction at source within 15 days after payment is received from Companies end client.
4. The vendor will raise the invoice after 15 days from the day candidate joins the Company.
5. All payments will be made in the form of online transfer in favor of the vendor.
6. All requisitions and requests and other work related communication from the vendor will be handled by the Company.

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7. In case any employee recruited through the vendor leaves the Company or Company's client before completing replacement period of having been recruited; the vendor shall then provide a one-time free replacement within 30 days. (Replacement period for each job will be mentioned in commercial section of the Job in Partner Network)
8. In case Vendor fails to provide free replacement:
  - a. Paid commission (for that candidate) either will be adjusted in next payments or refunded to source
  - b. For unpaid commissions, agency will not raise invoice.
9. Exit Clause: Any party can terminate this agreement at any time by serving 30 Days' notice in writing to another party. In this case Company would clear Vendor's pending payments as per the payment schedules. And Vendor will provide any pending replacements to company, if unable to provide then Vendor has to refund the already proceed invoice for it otherwise will not raise an invoice.
10. Legal Clause: Any dispute concerning this agreement entered into by any parties shall be referred only to the appropriate courts having jurisdiction in Pune
11. During the tenure of this Agreement, any modifications/additions/deletions to this Agreement would be done on mutual discussion, benefit, understanding, and acceptance.

### CONFIDENTIALITY

Both the Company and Vendor shall at all times keep the information provided by each other in complete confidence.

For:  
Limited  
Name:



*Srinivas Kalyan*



For TalentXpert Services Private

Name: Pradeep Kumar

*Pradeep*

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